



news YOU CAN USE

From Delta Dental of North Carolina

Winter 2019



Here we grow again!

We welcome the following groups, effective January 1, 2020, bringing more than 18,000 new enrollees to the Delta Dental family. The list below does not include the numerous small-market groups and individual subscribers that are also joining the Delta Dental family in 2020.

Group Name	City	Number of Eligible Subscribers
FirstMedicare Direct	Pinehurst	6,000
NN, Inc.	Charlotte	2,800
Alamance-Burlington School System	Burlington	1,900



Code updates effective in January 2020

The Code on Dental Procedures and Nomenclature (the Code), commonly known as Current Dental Terminology, or CDT, is the current HIPAA-designated code set used in electronic dental data interchange. As such, the Code is the national standard for reporting dental services and is the principal means of communication between dentists and dental benefits payers.

[Read more >>](#)



Reminder: Important terminology update

As a reminder, Delta Dental will move from the term “disallow” to “not billable to the patient” on all documents effective January 1, 2020. Please note that this does not represent a change to Delta Dental policies.



Download the 2020 dentist handbook

The Delta Dental Dentist Handbook has been updated with all of the information your dental office staff needs to know about Delta Dental of North Carolina’s standard claims processing guidelines and administration policies. Please click on the button below

to download a copy for your office today.

Download >>

Affordable plans for individual needs



Do you have patients who don't have dental coverage through their employer, are self-employed or are approaching retirement and looking for coverage? We offer four Individual and Family Plan options at affordable prices. Your patients can get a quote and purchase a plan directly from our new shopping website, <https://www.mysmilecoverage.com/nc/>. They can also call an individual and family plan advisor at 800-971-4108.

Read more >>

Dental office deal!



Delta Dental is proud to recommend the Dental Recycling North America (DRNA) amalgam recycling solution for compliance with EPA regulations. As a benefit of this partnership, Delta Dental participating dentists can get an amalgam separator at no cost while locking in the current annual recycling rate for three to five years.

Read more >>



[Unsubscribe](#) | [View Online](#)

%%dynamic_content_153%%