

# Procedure codes requiring X-ray or documentation submission

## Procedures requiring X-ray submission

Delta Dental requires X-rays to be submitted with claims/predeterminations for the following procedure codes:

- D6205–D6252 . . . . . Fixed partial denture (bridge) pontics
- D6545–D6634 . . . . . Fixed partial denture retainers—inlays/onlays
- D6710–D6792, D6794. . . . . Fixed partial denture (bridge) retainers—crowns

Note: Do not submit X-rays for other procedure codes unless, under special circumstances, Delta Dental requests them. Submitting X-rays for procedure codes other than these will delay processing.

## Procedure codes requiring documentation

Delta Dental requires documentation clarifying the service or verifying the need for treatment for the following procedure codes:

- DXX99 . . . . . All unspecified procedure codes (examples: D0999, D2999, D3999, D4999, D5899, etc.)
- D6980. . . . . Fixed partial denture repair
- D7286. . . . . Biopsy of oral tissue—soft
- D7910. . . . . Suture of recent small wounds up to five centimeters
- D9410. . . . . House/extended care facility call
- D9420. . . . . Hospital call
- D9430. . . . . Office visit for observation (during regularly scheduled hours)
- D9440. . . . . Office visit for observation (after regularly scheduled hours)
- D9920. . . . . Behavior management
- D9930. . . . . Treatment of complications (post-surgical)

Note: Do not submit documentation for other procedure codes unless, under special circumstances, Delta Dental requests them. Submitting documentation for procedure codes other than these will delay processing.

## Limit your documentation

When submitting claims to Delta Dental, **avoid writing any information in the REMARKS area of the claim form, unless it's necessary! Only attach a report if there is not enough space in the remarks section to provide complete information.**

Limit documentation in the remarks section to clarification of treatments that require special review and consideration (procedure codes listed above). Since most services don't require review, **many claims that could be processed in one day are delayed.**

Some examples of unnecessary remarks are:

- Second submission
- Oral surgeon performed extractions
- Upper RPD is over seven years old
- Panoramic attached
- Delta Dental/Delta Dental COB
- Consultation
- Practice limited to perio
- Pay within 30 days
- Statements issued by the insurance commissioner

**DO use the remarks section for:**

- Additional information for procedure codes requiring documentation
- Exceptions to standard coordination of benefits
- On electronic claims with electronic attachments, the National Electronic Attachment (NEA) number

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